

**Obligation Recovery Center
Summary of Activity
July 15, 2016 – April 30, 2017**

- The Obligation Recovery Center began debt collections on July 15, 2016;
- The following agencies have referred these debts to the Center:

Agency	Number of Accounts	Value of Accounts*
Unified Judicial System	48,392	\$23,496,331.10
Department of Corrections	4,162	\$9,236,823.89
Department of Game, Fish and Parks	244	\$203,057.89
Department of Revenue	835	\$2,694,658.53
Department of Agriculture	1	\$417.86
Board of Regents - USD	818	\$1,781,233.79
Board of Regents - NSU	291	\$454,000.40
Board of Regents - DSU	239	\$389,145.66
Board of Regents - BHSU	503	\$962,177.44
Board of Regents - SDSU		
Board of Regents - SDSM&T		
Department of Transportation	226	\$285,753.63
Secretary of State	1	\$3,000.00
Total	55,712	\$39,506,600.19
Average Value Per Account		\$709.12

*Account value includes principal, interest and penalties.

- Memorandums of Understanding between the Center and agencies that are completed:
 - **Unified Judicial System** – began turning accounts over July 15, 2016;
 - **Department of Corrections** – began turning accounts over July 15, 2016;
 - **Department of Game, Fish and Parks** – began turning accounts over in September 2016;
 - **Department of Agriculture** – began turning accounts over in September 2016;
 - **Department of Revenue** – began turning accounts over in September 2016;
 - **Board of Regents** – USD sent file in late December 2016; NSU sent file in January 2017; DSU in March 2017; and BHSU in April 2017;
 - **Department of Human Services** – working on accounts;
 - **Department of Transportation** – began turning accounts over in March 2017;
 - **Secretary of State** – began turning accounts over in January 2017; and
 - **Department of Public Safety** – no debts to refer at this time
- MOUs with the Department of Labor and Regulation, Department of Social Services; Public Utilities Commission, Retirement and Attorney General are in draft and working on specific agency issues.

- **As of April 30, 2017, the Center has:**
 - Established 3,435 payment plans to recover \$5,675,666.02 in agency debt;
 - Sent 124,902 collection notices;
 - Made 105,512 outbound telephone calls;
 - Handled 26,159 inbound telephone calls received from individuals with debts owed to the State;
- BOA approved administrative rules took effect December 4, 2016. BOA updated its debt collection policy to be in concert with the rules.
- On March 13, 2017, the Center began referring uncollected debts to the third party collection agencies.
- As of April 30, 2017, the Center has paid out \$113,335.87 in cost recovery fees.

Summary of Collection Activities

Collections Increased Due To Final Notice Letters	\$1,995,945.31
Center Collections	\$1,240,465.31
Payment Plans	\$5,675,666.02
Total	\$8,912,076.64